



## IT Desktop Support Trainee

### **Welcome to a place where your ideas lead to something big. Welcome to Bosch.**

Whether in areas of mobility, industrial technology, consumer goods, or energy and building technology: Bosch makes a decisive contribution to improving the quality of life of this generation and those to come. This is only possible with a global network of more than 400,000 highly committed employees, with pioneers who break new technical ground every day. So why not join us in starting something remarkable? **Make it happen.**

### Your contribution to something big

- ▶ Manage users' administration (users rights, domain, file services, mail services)
- ▶ Diagnose and resolve software and hardware incidents, including operating systems (Windows) and across a range of software applications
- ▶ Support workplace services (PC, mobile phone, accessories)
- ▶ Resolve incidents with printers, scanners and faxes
- ▶ Manage IT inventory
- ▶ Support unified communication systems
- ▶ Resolve support requests as well as meeting customer satisfaction and continuous service delivery demands
- ▶ Involve in data room operations support
- ▶ Coordinate with central virtual IT teams

### What distinguishes you

- ▶ Academic background in Information Technology Science or similar
- ▶ Up to 2 years of professional experience will be desired
- ▶ Fluency in English language
- ▶ Basic knowledge of LAN/WAN & windows operating systems for clients and services
- ▶ Good communication skills and teamwork spirit
- ▶ High motivation and outgoing personality with a "can do" attitude

Your future job location offers you

- ▶ Excellent career opportunity in a global organization
- ▶ Dynamic and modern working environment
- ▶ Individual training plan comprising a variety of subject-related courses

Make it happen!  
Reference Code: ITDS03  
Apply now: [HR@Bosch.Hellas](mailto:HR@Bosch.Hellas)